

December 3, 2020

COM-2020-090

RECALL NOTIFICATION



FDA PUBLICATION DATE:

December 2, 2020

DRUG NAME: Regenecare HA Topical Hydrogel - OTC

COMPANY: MPM Medical, LLC

REASON: Contamination with *Burkholderia cepacia*

Dear provider of pharmaceutical services,

PharmPix is committed to the health and wellness of our members. The clinical team wants to communicate you with the latest up-to-date information on drug safety. For this reason, we are notifying you that on December 2, 2020, the U.S. Food and Drug Administration (FDA) published a voluntary recall for one lot of **Regenecare HA Topical Anesthetic Hydrogel** manufactured by MPM Medical, LLC.

NDC	Product description	Lot #	Expiration Date
66977-0107-03	Regenecare HA Topical Anesthetic Hydrogel	41262	01-2021

The voluntary recall is due to product contamination with the bacteria *Burkholderia cepacia*. The utilization of the contaminated product may result in serious skin infections leading to life-threatening sepsis in the immunocompromised patient population. Up to date, no adverse events have been reported to the manufacturer.

Pharmacy required actions(s):

- Identify if the product is in inventory and immediately stop dispensing it.
- Advise patients to stop using the product and contact their physician or healthcare provider if they have experienced any problems that may be related to using this drug product



Contact information:

- Contact MPM Medical by phone at 1-800-232-5512 (toll-free) Monday through Friday between 7AM and 5PM CST.

Remember, you can report adverse events or side effects at [MedWatch: The FDA Safety Information and Adverse Event Reporting Program](#) by any of the following ways:

- Complete and submit the [MedWatch Online Voluntary Reporting Form](#) online.
- [Download](#) FDA Form 3500 or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form or submit by fax to 1-800-FDA-0178.

Additional information can be found at:

- [FDA Recall for MPM Medical LLC Regenecare HA Topical Hydrogel](#)

If you have any questions or wish to have more information regarding this document, you can call us at 787-522-5252, extension 137. In addition, know that you can access our recent communications at our providers' portal: <https://www.pharmpix.com/providers/>.

Regards,

PharmPix Clinical Department

Reference(s):

U.S. Food and Drug Administration. (2020). MPM Medical LLC Issues Voluntary Nationwide Recall of Regenecare HA Hydrogel Due to Burkholderia cepacia Contamination. Retrieved on December 2, 2020 from: <https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/mpm-medical-llc-issues-voluntary-nationwide-recall-regenecare-ha-hydrogel-due-burkholderia-cepecia>