September 9, 2020 **COM-2020-065**

RECALL NOTIFICATION

FDA PUBLICATION DATE:

September 3rd, 2020

DRUG NAME: Nature-Thyroid® and WP Thyroid®

COMPANY: RLC Labs.

REASON: Sub potent products as low as 87% of the labeled amount.

Dear provider of pharmaceutical services,

PharmPix is committed to the health and wellness of our members. The clinical team wants to communicate you with the latest up-to-date information on drug safety. It is for this reason that we are notifying you that on September 3rd, 2020 the US Food and Drug Administration (FDA) published a safety communication for Nature-Thyroid® and WP Thyroid® indicating the products have a lower potency than the labeled amount of Liothyronine(T3) or Levothyroxine (T4). For this reason, all products strengths packaged in 30, 60, 90, 100 and 1,000 count bottles are recalled since patients with hypothyroidism may experience symptoms of uncontrolled disease. Patients at high risk for serious injury includes elderly, pregnant women and newborn infants.

**See the following list for more information regarding recalled lots: Recall List by Lot*

Pharmacy required actions(s):

- Identify if the product is inventory and immediately stop using and dispensing it.
- Contact all members that in the previous 90 days received the recalled medication.
- Advise patient that should not discontinue use without contacting their healthcare provider for guidance or a replacement prescription.

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Contact information:

- Contact RLC Labs at 1-877-797-7997 for the questions about the recalled product or via email at recall@rlclabs.com .

Remember you can report adverse events or side effects at MedWatch: The FDA Safety Information and Adverse Event Reporting Program by any of the following ways:

- Complete and submit the MedWatch Online Voluntary Reporting Form online.
- Download FDA Form 3500 or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form or submit by fax to 1-800-FDA-0178.

Additional information can be found at:

- FDA Recall for Nature Thyroid and WP Thyroid
- MedWatch: The FDA Safety Information and Adverse Event Reporting Program

If you have any questions or wish to have more information regarding this document, you can call us at 787-522-5252, extension 137. In addition, know that you can access our recent communications at our providers' portal: https://www.pharmpix.com/providers/.

Regards,

PharmPix Clinical Department

Reference(s):

- U.S. Food and Drug Administration. (2020). RLC Labs, Inc. Issues Voluntary Nationwide Recall of All Lots of Nature-Thyroid and WP Thyroid with Current Expiry Due to Sub Potency. Retrieved September 9, 2020 from https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/rlc-labs-inc-issues-voluntary-nationwide-recall-all-lots-nature-throidr-and-wp-thyroidr-current?utm_campaign=FDA%20MedWatch%3A%20Nature%20Throid%20and%20WP%20Thyroid%20Due%20to%20Sub%20Potency&utm_medium=email&utm_source=Eloqua.

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