

June 25, 2020

COM-2020-048

## RECALL NOTIFICATION



**FDA Publish Date:**  
June 18, 2020

**DRUG NAME:**  
Robitussin, cough and  
cold products

**COMPANY:**  
GSK Consumer  
Healthcare

**REASON:**  
Incorrect dosing cups

**Dear Pharmacist:**

PharmPix is committed to the health and wellness of our members. The clinical team wants to communicate you with the latest up-to-date information on the Food and Drug Administration (FDA) drug recalls.

**Affected product:**

NDC	Product description	Lot #	Expiration Date
0031-8760-12	Children's Robitussin® Honey Cough and Chest Congestion DM (4oz)	02177 02178	Jan. 2022 Jan. 2022
0031-2234-19	Children's Dimetapp® Cold and Cough (8oz)	CL8292	Sep. 2021

**Pharmacy required action:**

- Identify if they have the product in inventory and immediately stop using and dispensing it.
- Advise patients to contact their physician if they have experienced any problems that may be related to taking or using this product.

**Contact information:**

- Consumers: Call GSK Contact Center 1-800-762-4675

**Note:**

Remember that any adverse event related to this or any other pharmaceutical product can be reported to the FDA's MedWatch Adverse Event Reporting program:

- Online: [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- Regular Mail or Fax: Download form [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm) or Call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

**Additional information:**

<https://www.fda.gov/drugs/drug-safety-and-availability/drug-recalls>

Best regards,

**PharmPix Clinical Department**

**Reference:**

- *Center for Drug Evaluation and Research. (2020, June 18). GSK Consumer Healthcare Issues Voluntary Nationwide Recall of Children's Robitussin® Honey Cough and Chest Congestion DM and Children's Dimetapp® Cold and Cough Due to Dosing Cups Missing Some Graduation Markings. Available at: <https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/gsk-consumer-healthcare-issues-voluntary-nationwide-recall-childrens-robitussin-honey-cough-and>*